

BigID University Datasheet

Overview

This Datasheet outlines the terms for purchasing and using BigID University subscription seats, accessing and consuming BigID University classes and content, and using BigID University products and services.

1. Payment Options

BigID University offers the following options for payment of all education services:

- **Subscription Seats:** Your organization purchases a number of subscription seats, and assigns specific users to these seats (each a “Named User”). A Named User can book any learning activity available on BigID University. Additionally, each Named User is able to access a lab instance for use in the completion of training activities or self-practice.

Subscription seats are non-cancelable and non-refundable, and are valid for the contract period, which may or may not align with the termination date of the product license subscription term.

2. Subscription Seats

- **Subscription Model:** Under the subscription seats model, the customer purchases a set number of assigned seats, and each subscription seat is designated to a specific user who will get full access to BigID University learning activities.
- **Exams:** Seated users also have a limited number of attempts to complete all certification exams, but must clear all exam prerequisites before taking them.
- **Expiration:** All subscription seats have an expiration date. Access to training products and services included in the subscription will expire with the subscription.
- **Certification Exams:** Certification exams are included in the subscription, and follow a failure and cool-down policy to prevent unlimited attempts.
- **Seat Management:** Customer and partner Org Admins have the authority to assign specific users to subscription seats through a dedicated management screen.
- **User Assignment:** Users must log in to the University and accept the terms to be assigned to a subscription seat.
- **Seat Reassignment:** Seats can be reassigned once annually if a user leaves the company or changes their role.

3. Education Formats

BigID University offers the following educational formats. The curriculum, materials, and labs are the same across each format:

- **Self-paced activities:** These offer the same hands-on curriculum with the ability to complete the activity anywhere, anytime, and in blocks of time that fit the learner’s schedule.
- **Live office hours activities:** These live, scheduled events are attended virtually and open for all subscription seat holders to enroll for the purposes of asking questions about the training activities they are working to complete. These sessions are not for project or environment specific consulting advice.

4. Self-Paced Activity Requirements

- **Access:** Learners have unlimited ongoing access to all self-paced activities they booked. When self-paced activity content is updated, learners will have automatic access to the new content.
- **Internet Connection:** Essential for all activities; BigID University is not responsible for connectivity issues.

- **System Configuration:** Learners are responsible for their own system setup, including their browser through which the self-paced content is consumed.

5. On-Demand Labs

- **Purpose:** For personal use and training only. You may not use BigID University labs to sell training services to others or for an actual implementation of a BigID service in your company environment.
- **Authentication:** Access to lab instances requires a BigID University account and uses the same credentials like BigID University.
- **Data Privacy:** BigID University labs are designed for educational purposes and do not have strict security controls. Lab instances should not scan or store any real sensitive data, and should not be used for any production work or business needs other than BigID education.
- **Monitoring:** BigID University labs are monitored and collect real-time metrics to confirm proper usage.

6. Course Materials

- **License:** BigID University grants a limited, non-transferable license to use course materials solely by the learner for an unlimited duration. All rights to course materials remain with BigID University.
- **Usage Restrictions:**
 - No recording or unauthorized copying of materials.
 - No reselling of the materials.
 - No modifying the materials.
 - Ensure proper supervision and use of materials, including maintaining copyright notices.
 - Prohibited from sharing materials without written consent from BigID University.

7. Exams and Certifications

- **Requirements:** Activity completion does not signal certification; attendees must pass certification tests.
- **Validity:** BigID certifications are valid for 24 months, and need to be renewed after.
- **Attempts:** Learners are usually allowed to take a certification exam up to three times.
- **Badges:** When a certification is completed with a passing exam grade, learners are awarded with certification badges. These badges can be shared on social media.
- **Cool Down Policy:** Learners who are unable to successfully clear a certification exam after two attempts must wait 7 days before a third attempt will be permitted.

8. Personal Data and Data Sources

- **Processing:** In accordance with BigID University's [Privacy Policy](#).
- **Sharing:** We may share attendance records and certification data with customer or partner managers upon request.

9. Termination

BigID University may terminate access and services immediately if the learner fails to pay fees, engages in inappropriate conduct, cheats, damages property, or breaches the terms of this Datasheet.

10. Miscellaneous

BigID University does not guarantee specific outcomes from its services and limits its liability to the course fees paid. The Datasheet is subject to periodic updates at BigID University's discretion.

This Datasheet was last updated on September 9, 2026.